

## Summer Camp - Frequently Asked Questions

### **Q. What are GRACE Summer Camp hours?**

Times will vary. Please check camp directory for specific camp times.

### **Q. Who can register to attend camps?**

Camps are offered for children and youth ages 5–14. Register your child based on his or her rising 2019-2020 grade.

### **Q. Is there an Early Bird discount?**

Yes, there is an Early Bird discount of \$15.00 for each camper, and this is automatically applied when you complete your registration during the Early Bird discount period (February 1–April 1).

### **Q. What is the payment policy?**

Our online registration system, ActiveWorks, accepts Visa, MasterCard, and checks. Full and final payment for all camps is due no later than June 1. Registrations submitted after June 1 must be paid in full at the time of registration.

### **Q. What are the cancellation/refund/withdrawal policies?**

When you register for camp, an administration fee is charged per camper. If you decide to cancel your registration before June 1, GRACE will reimburse monies paid in excess of the administration fee. You must request this cancellation in writing before June 1. After June 1, campers who withdraw prior to camp will receive a 50% refund. There will be no refunds after the camps start except for serious injury or illness.

GRACE reserves the right to cancel any camp based on enrollment or other circumstances. Should GRACE cancel a program in which your child is enrolled, you will be offered a 100% refund or credit towards another camp. GRACE reserves the right to change or modify camp activities due to weather or other circumstances.

### **Q. My camper is sick—what should I do?**

For the safety and wellness of all campers, please notify the GRACE Summer Camp office if your child is ill and will be absent from camp (919) 747-2020. This information will be passed on to the appropriate counselor or director.

### **Q. What are your expectations for campers?**

We expect campers to demonstrate respect toward all camp staff members and fellow campers at all times while attending GRACE Summer Camps. We expect campers to act responsibly, be kind to others, keep all facilities clean, and follow simple directions. Students dismissed for behavioral reasons will not receive a refund.

### **Q. What about cell phones, iPods, iPads, and electronic games?**



We ask that if your camper brings a cell phone or electronic device of any kind to GRACE Summer Camps that it remain in a book bag, backpack, or tote so that it is not accessible during the day. Any participant who uses one of the above mentioned devices during the day will be asked to put it away.

**Q. What should my student bring to camp? Where do I drop-off/pick-up my camper?**

All families will receive an email approximately one week before the start date of camp with specific camp details regarding location, drop-off and pick-up, and what to bring for camp.

**Q. How do I reach camp staff members during the day?**

Email [summercamp@gracechristian.net](mailto:summercamp@gracechristian.net) or call (919) 747-2020.